

SIA VOLBURG Quality Policy

High quality contract manufacturing of electronic products is the main objective of all the Company's employees, a means of increasing the volume of manufactured products, long-term highly-paid job and the basis of the financial health of the Company in general.

Based on the Mission, Vision and Values of the company and being aware of the responsibility for the quality of products produced by SIA VOLBURG, the Company's Management does not allow for the possibility of providing the consumer with low quality products.

Being customer-oriented, SIA VOLBURG Management has chosen the following quality policy:

1. Objective

In an effort to become a leader in its industry and being guided by the international standards in the field of quality management and industry requirements, SIA VOLBURG has defined its main quality-related objective as:

production of good quality products to satisfy the customers' requirements and expectations

2. Quality targets

- Continuous improvement of management systems and operating processes.

3. Methods

Established target is achieved by:

- Leadership of the management of SIA "VOLBURG";
- SIA VOLBURG Management liability and the Director, in particular, to the consumers for quality of manufactured products;
- Understanding that quality shall not be checked, but created;
- The availability of quality service in SIA VOLBURG that would ensure quality control and continuously monitored critical points of production risk;
- Personal responsibility of each SIA VOLBURG employee for the quality of products within the scopes of their authorities;
- Active involvement of every employee in resolving technical problems;
- A systematic approach towards SIA VOLBURG business activity;
- Comprehensive documentation of products manufacturing process;
- Understanding that the quality of products begins with suppliers. To be confident in the quality of delivered products, we involve suppliers in our quality system and build a mutually beneficial relationship with them;
- Carrying out regular preventive measures to ensure stable quality of products;
- Internal audit of the quality system;
- Decision-making based on facts. Any non-conformance should be analysed, causes identified and measures taken to prevent its repeated occurrence. The quality is ensured not by identifying and eliminating non-conformances, but by their prevention;
- Personnel training allowing clearly understanding operational requirements during production process. The staff's knowledge of their duties is the key to the implementation of standard and high quality production processes.

The Company's Management believes that Quality Management System applied in SIA VOLBURG is the basis for the production of high quality products and its continuous improvement.

Viktor Kononov



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Managing Director